James Thigpen

Senior Instructional Designer/Developer

4809 Winona Terrace

Cincinnati Ohio 45227

513-886-0566

http://jamesthigpen.net/

AN INTRODUCTION

I have several years of experience in the private and corporate sector leveraging instructional design and curriculum development efficiently and effectively. I'm also a strong leader and problem solver with the ability to help any team exceed program and departmental goals.

Other strengths lie in meeting deliverables and controlling timelines and costs. I'm team oriented with good interpersonal, interdisciplinary, written and verbal communications skills.

PORTFOLIO

http://jamesthigpen.net/

CORE QUALIFICATIONS

- ❖ ADDIE & Agile
- ❖ Learning Module Development (eLearning, Blended Learning, Brick & Mortar)
- ❖ Rapid Content Development
- ❖ Working with SMEs
- ❖ Learning Management Systems
- ❖ Front-end web development
- ❖ Storyboarding
- ❖ Needs Analysis
- ❖ Graphic/Multimedia Design

SELECTED TECHNICAL SKILLS

- Over 10 years of experience with a focus on instructional design and development
- Broad skills in diverse instructional design and development techniques:
- Identifying and implementing specific programs and technologies that benefit the teaching and learning experience.
- Requirements specification - elicitation, definition, analysis, allocation
- Information architecture - category/hierarchy development, naming, conceptual modeling, task analysis, site maps/indexes, layout, navigation design
- Interaction design and development - concept generation, cognitive models, personas/profiles/scenarios, task matrices and flow diagrams, construction of mock-ups and prototypes
- Keen eye for visual design and development, honed by graphic design training and experience.
- Strong familiarity with SCORM standards, leveraging the ADDIE process, guidelines, best practices, and the human factors principles behind them

APPLICATIONS

Articulate Storyline 360, Adobe Captivate, Lectora, Lessonly, PowerPoint, Vyond, Adobe CC and Camtasia

COLLABERATION

JIRA, Confluence, Slack, GoToMeeting, WebEx, Smartsheet, Skype,

LMS

Litmos, Cornerstone, Lessonly, Moodle, Skillsoft, Captivate Prime, Articulate Online, and Blackboard

LANGUAGES

HTML5, CSS3, JavaScript and various jQuery Libraries (Angular, Ember, React)

WIRE FRAMING

Balsamiq, Axure, Sketch and Adobe XD

EDUCATION

University of Arkansas, Little Rock Arkansas
B. S. - Computer Science

A.C.A College of Design, Cincinnati Ohio
Associate - Learning Experience Design and Educational Technology

EXPERIENCE

LexisNexis
SENIOR DESIGNER/DEVELOPER

Responsible for developing training plans and designing/writing course materials.

Worked with stakeholders to determine appropriate training goals and objectives, as well as identifying appropriate methods of delivery.

Assembled educational materials in an electronic format and maintained a database for all faculty to access to support teaching and learning.

Designed and developed e-learning modules using Articulate 360.

Developed storyboards and scripts with text, voice, sound, and graphics. Wrote materials for new and existing training programs.

Collaborated with learners, subject matter experts, and cross-functional team members to write content that meets specific learning objectives.

Partnered with subject matter experts to obtain content for learning materials. Applied conceptual thinking to create digital services across multiple platforms, smartly bringing together user needs, business goals and technical realities.

California Correctional Health Care Services: CCHS
SENIOR INSTRUCTIONAL DESIGNER/DEVELOPER

Designed and developed over 250 eLearning modules, leveraging the Cerner Millennium environment for these CCHCS divisions:

EHR Systems Training for Dental

EHR Systems Training for Health Information Management HIM

EHR Systems Training for Nursing

EHR Systems Training for Public Health RN

EHR Systems Training for Medical Providers

EHR Systems Training for Psychiatrist

EHR Systems Training for Mental Health Providers

U.S Air Force
SENIOR INSTRUCTIONAL DESIGNER/DEVELOPER

Developed eLearning materials for 165 eLearning modules to support inventory software.

Consulted SMEs, scripted courses, created narrated online courses in Articulate, including assessments.

Converted live training courses to online courses to be completed by staff in distant locations.

Facilitated hybrid course completion including synchronous and asynchronous activities.

Created a range of printable job aids, demonstrations, and quick-reference guides for staff.

Provided demonstrations and live training for systems and process training.

Assigned and managed compliance training using LMS.

Created and maintained 2 web presences consisting of ECSS, and Air Force Medical Logistics

Designed, and developed two UI/UX iOS/Android Applications:

ECSS Handheld: Connects the users to iOS/Android version of the ECSS Inventory software.

ECSS Mini: Connects users to featured stage of the development project, showcasing ECSS's capabilities.

3M
SENIOR INSTRUCTIONAL DESIGNER/DEVELOPER

Developed over 120 eLearning modules with a focus on the SE400 & 500 sound modules.

General Mills
INSTRUCTIONAL DESIGNER/DEVELOPER

Designed and developed on the team for the Betty Crocker Cookbook Application - iPad (UI/UX)

Designed, developed, and implemented several eLearning games consisting of 'Crazy Fall' and 'Snack Attack!'

U.S Armed Forces
INSTRUCTIONAL DESIGNER/DEVELOPER

Designed and Developed eLearning materials for 70 modules to support a security initiative.

Consulted with multiple Subject Matter Experts to storyboard and write course script.

Designed and developed training courses using Adobe Captivate with sophisticated actions, animations, and quizzes; recorded and edited voiceover using Adobe Audition

Uploaded and managed courses using Business Training Library (Learning Management System)

Designed and developed multiple online orientation courses.

Filmed and edited a series of video vignettes to be used as part of training and orientation.

Cincinnati Symphony Orchestra
DESIGNER/DEVELOPER

Managed and built cross-browser platform web presences and interactive applications for the Cincinnati Symphony Orchestra, Riverbend, The Cincinnati Opera and the May Festival Chorus. Worked closely with Marketing Director and other CSO directors while managing a team consisting of an additional programmer, graphic designer and database administrator from development to implementation of projects.

Photonics
DESIGNER/DEVELOPER

Worked within Procter & Gamble's 'Crest' dental team to execute eLearning and interactive projects through animation and video footage. Converting designs to live interactive projects using XML, Flash AS1 and 2, Adobe Premier, and CSS.

Vertex
DEVELOPER

Worked with several clients within Procter & Gamble to execute eLearning and intranet projects. Managing a team of more than 15 staff personnel on several projects. Converting designs to live websites using XML, ASP, Flash, and CSS.

REFERENCES

Robert Harris
Project Manager - Vertex Computer Systems
robertalanharrisii@gmail.com
513-608-6176

Raymond Woods
Lead - LOW
513-633-4743

Allan Brown
Manager - Photonics
abrown@alans-art.com